## Utah State Veterans Nursing Home Advisory Board Meeting Minutes February 7, 2018

1. Welcome Chairman

In attendance: Board Members: Paul Kosic, Frank Murdock, Ron Olson, Lorin Miller and Bart Davis. A quarum was prest.

Also in attendance: Berni Davis, State Officer, Dennis McFall, Deputy Director, Gary Harter, Executive Director, Noralyn Snow, Avalon Administrator.

Ron announced his retirement from the board, his wife is ill and this will be his last meeting. He has been honored to serve and is still available to support the home in any way he can and will still assist in getting Jazz Tickets.

- 3. Approval of November 2017 Minutes- minutes approved as distributed
- 4. State Officer's Report

State Officer

## Highlights of past quarter:

The exterior/parking lot lights have been replaced with brighter lights at lower costs, completed end of Nov 2017.

Delayed Egress Project- Signed JOC contract with HHI (via State Purchasing) for exit door project. Cost of the project will be \$93K. This project is ongoing and nearly complete. All exit doors are now on a 15-30 delay until the door opens. Key pads have been removed and replaced with FOB/Card readers for employee access. External gates still need to be wired and crash bars installed. Contract did not initially include upgrading the fence/gate outside the gazebo area but is now getting added.

Concrete repairs- Scheduled our 3 concrete projects, dumpster pad, sidewalk from gazebo to gate and sidewalk near daycare, for February/March so that we can do the work in warmer weather to avoid extra costs and possible quality issues of cold weather pours.

Upgrading the TV systems with a new service from DirecTV. The current system will be replaced with a much more compact service with better quality and selection of channels.

2 new refurbished pianos were purchased to replace the old ones, one in the main corridor and the other in the Hall of Hero's.

Hi Lo adjustable therapy table has been ordered.

26 exhaust fans will be replaced. DCFM is bidding the project.

Juan Diego Students participated in a job shadowing event the week of Jan 8<sup>th</sup>. 12 Students participated. They rotated in different areas of the home to give each a well-rounded experience. I received positive feedback from the students, residents and staff.

## 4. Avalon Report General comments-

Noralyn Snow

- a. Special Resident Activities- Many activities over the holiday time period, Christmas activities, concerts, tree lightings, skiing, Festival of Trees.
- b. Federal VA Survey Will be in April.
- c. State Survey No Update
- d. Customer Service Pinnacle- gave over view, the National Average is 4.1, this facility is a 5. Gary comments that the survey was very positive especially in laundry which is generally a hard area to get positive reviews in. Lowest area is in staffing, it's getting better now they are not going through a staffing agency.
- d. Clinical/Operations Report- high per diem residents have increased, also Medicare's are not required to leave once they are off Medicare. CMS Phase III change is regs- Bed's against a wall is now considered a restraint unless documented that's at the request of the patient.
  Avalon is working on emergency preparedness plan.
  The facility will be updating the pressure pad system to tie into the radios so an alarm will not sound but will call over the radio. This will be the first home in that state to utilize this system.
- e. Financial Report 200K below revenue, change in Medicare procedures and CMS pushing to send people here.

5. New Business Chairman

6. Next Meeting – May 16<sup>th</sup>, 2018 Chairman

7. Executive Committee Meeting

a. Approval of Minutes

Chairman

c. Restricted Fund Review

State Officer

Discussion of restricted fund and expenditures for various activities. Also discussed the Aviary and how it was paid by restricted funds but will now be paid by operational funds.

Discussion of expanding the building. Ways to alter the formula VA uses to determine how many beds each state can have, Utah is over allocation. Would need a waiver to add more beds. Long term goal is to double this facility, add an additional 80 beds.

Thank you to Ron Olson from all on the board and present at the meeting for his long term contribution to Veterans and the facility. He will be missed.

8. Adjourn Chairman